

Okta – Installing Okta Plugin for Firefox Version 55+ - Job Aid

This job aid provides step by step instructions on installing the Okta plugin for Firefox (version 55 and above) if the Okta page show a message saying, “Need Plugin.” *Note: This plugin does not support Oracle and Internet Explorer is the preferred browser for using Okta.*

Install Okta Plugin for Firefox (Okta) – 8 Steps

1. Go to <https://mccarthy.okta.com> in Firefox.
2. Click on **Single Sign-On Help**



Single Sign-On Help

3. Click on **Add-on Software for Browsers**

Software

Add-on software for Browsers (IE, Firefox, Safari) and Installation Instructions (Required)

This software and instructions are for employees who want to use Single Sign-On for other devices (e.g. home PC) than your company provided device, which has already been installed. This software is required for browsers to work in the Okta Website

4. Click on the **Firefox 55+ Okta Plugin 5.25.0.xpi** and click **download**.



We're sorry, the preview didn't load. This file type may not be supported.

Download

5. Open the file with **Firefox**. *Note: You may have to click **More apps** to locate Mozilla Firefox.*

How do you want to open this file?



Look for an app in the Store

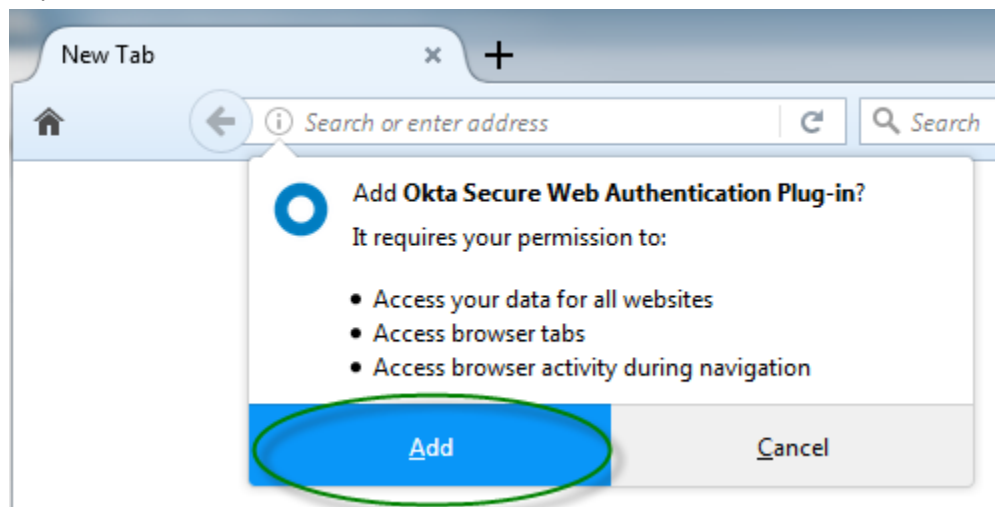
More apps ↓



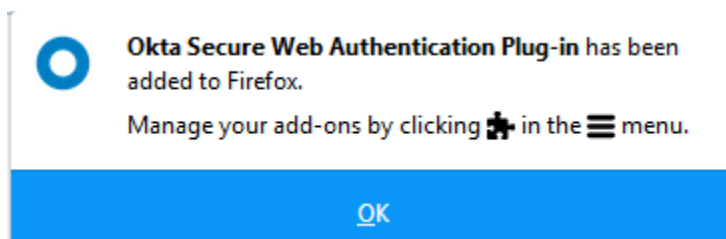
Always use this app to open .xpi files

OK

6. Click **Add** for the window that asks **Add Okta Secure Web Authentication Plug-in?**



7. Click **OK** to the following message



8. Refresh the **McCarthy.Okta.com** page.