

## McCarthy OKTA Plugin Help Page – Revised 3/27/2019

### 1) **Internet Explorer OKTA Plugin** for Download and installation for Windows 7 & 10.

The current Internet Explorer OKTA Plugin filename in Box is:

**IE (Internet Explorer) 11 Okta Plugin 5.25.0.exe**

<https://mbc.box.com/s/a61ztI92qnaztydjix5gp84v4vhgbc44>

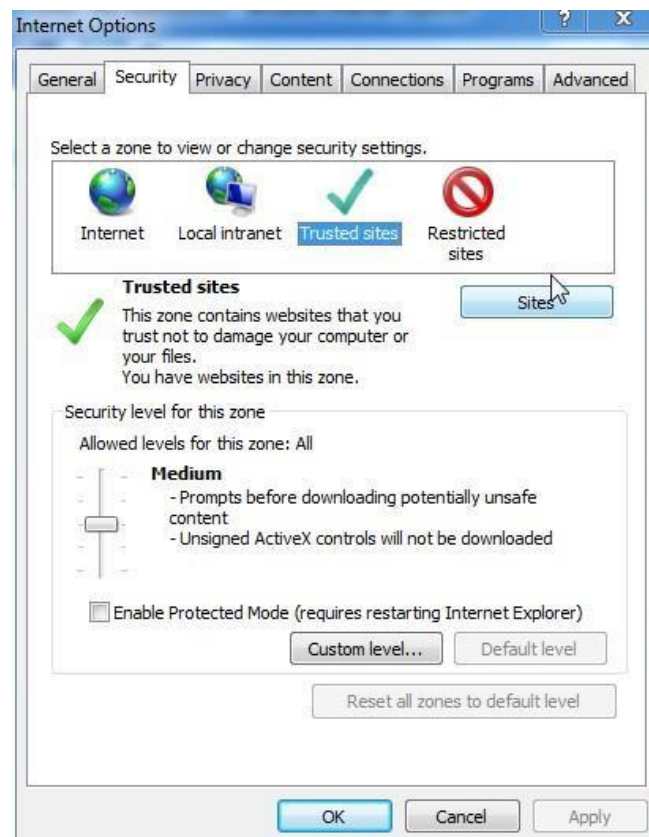
#### **Notes for Internet Explorer end-users:**

If you are experiencing a breakdown in the single-sign on process with cloud apps on your home page, and running Internet Explorer (version 8 and above) in protected mode on Vista or Windows 7 platforms, there are a few steps you need to complete to ensure accessing your cloud apps configured for single sign-on will work properly.

After you've installed the Okta Secure Web Authentication Plugin for IE , you'll need to update your trusted sites within Internet Explorer with your organizations's Okta sub-domain (i.e. mccarthy.okta.com) and URLs for cloud applications that have been configured for single sign-on. For example, cloud apps such as salesforce.com and ADP would need to be added to your trusted sites.

#### **Resolution: Updating your Trusted Sites**

In Internet Explorer, select **Tools -> Internet Options**.  
Click on the **Security** Tab

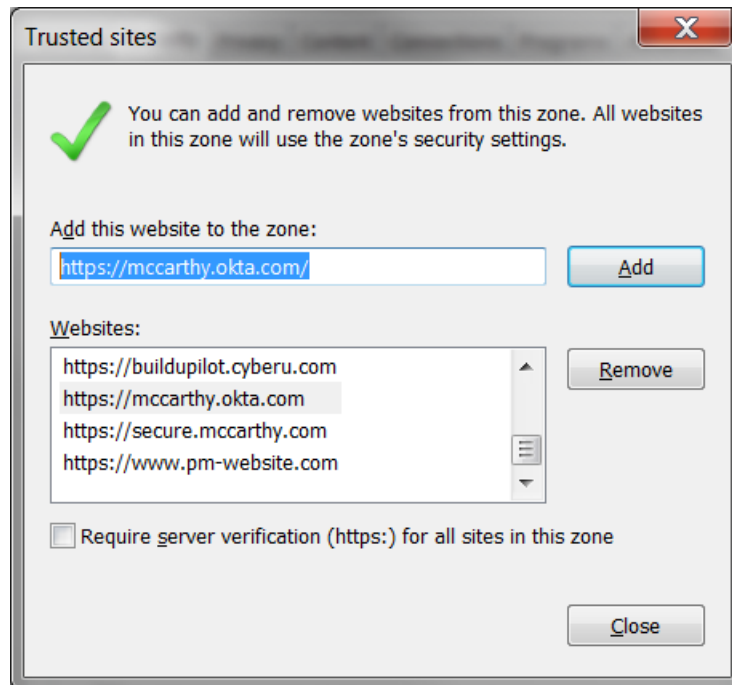


Select **Trusted Sites** and click **Sites**.

This opens the Trusted Sites Dialog box.

Make sure **Require server verification (https:) for all sites in this zone** is selected.

Enter your organization's sub-domain and click **Add**. The sub-domain is assigned to your company and is the site used to sign-in to Okta. For example, <https://mccarthy.okta.com>.



Enter the site for the cloud applications configured for single sign-on. For example, if Salesforce is configured for single sign-on, enter **https://\*.salesforce.okta.com** and click **Add**. Repeat this process until you have added all the sites for your cloud apps. **Don't forget to add \*. to your entry.**

**Note:** There are some apps that require two entries. For example, if you were adding blogger.com to your trusted sites, you would need to add \*.blogger.com and \*.google.com. See the Appendix for a list of apps that fall into this category. Click **Close** and then in the Internet Options dialog box, click **Ok**.

You have completed all the necessary steps and will now be able to access all of your cloud applications that have been configured for single sign-on.

- 2) **Firefox OKTA Plugin** for Download and installation for Windows 7 & 10.

The current Firefox OKTA Plugin filename in Box is:

**Firefox version >55 Okta Plugin 5-25-0.xpi**

<https://mbc.box.com/s/e05yzfbh045ir19lj9sucnxy4dl742uh>

- 3) The current **Safari OKTA Plugin** filename for Download and installation in Box is:

**Safari Okta Plugin 5.11.0 (New).safariextz**

<https://mbc.box.com/s/y71sldjw071xb5m9uctl2x8it0sezb5f>

- 4) The **Chrome OKTA Plugin** for Download and installation has to be downloaded from the Chrome Google store using the following link.

<https://chrome.google.com/webstore/detail/okta-secure-web-authentic/glnpjglilkicbckjpbgcfkogebgllemb#detail/okta-secure-web-authentic/glnpjglilkicbckjpbgcfkogebgllemb>